

Charter of the National Institute of statistics and economic studies (STATEC)

Our mission

Our mission consists to provide public and private decision makers and citizens a public service of statistical data of high quality. We are committed to produce statistics, analysis and studies which represent a highly detailed, reliable and objective image of Luxembourg's society. This information allows to fortify the democratic debate in all transparency and to help our user's suitable decisions.

Quality

We make sure to offer products and services of high quality, rapidly and punctually. Impartiality, objectivity, relevance and precision of statistics and their harmonized integration in the national and international statistical system are our major concerns. Our statistics and analysis are accessible to all users on a non-discriminatory basis. We use internationally recognized scientific methods and standards and we favour innovative developments.

Efficiency

We endeavour to reach maximum results with the available resources. In order to increase our efficiency, we scrutinize regularly our work process and we seek to use the best optimisation potential offered by innovation in the field of data processing, methods and management.

Administrative burdens

In order to reduce to a strict minimum the reporting burden for respondents, we make continuous efforts to limit the volume and the frequency of direct survey by favouring the use of administrative files. Our respondents are identified by the most appropriate sampling methods and are supported more and more often by electronic media. Even if our country has a little dimension, the size of the samplings are proportionally higher than in other geographically-speaking bigger countries, just like the probability being included in it.

User orientation

Our users (citizens, companies, political and scientific members of public administration and international institutions) are in the centre of our interest. Our primary goal is to satisfy in an optimal way their needs for information using our products and services. We focus toward current and future priority needs of our users and we try to provide as fast as possible relevant information of high quality.

Data Protection

The highest confidentiality and a strict protection of individual data of citizens and companies are among the major concerns of our institute. Individual data is used for exclusively statistical purposes. All the employees of STATEC are held personally responsible for the strict observation of the statistical confidentiality. We guarantee furthermore a maximal protection of our data-processing systems and networks.

Our Staff

We support an administrative culture focusing on personality, competence, engagement and constructive criticism. We intend to develop communication, dialog and listening in a climate of mutual respect. We commit ourselves to increasing knowledge, know-how and life skills by reconciling performance and wellbeing at work. STATEC privileges the emergence of innovative ideas, autonomy, individual responsibility and team work.