



Harmonized EU business survey in services

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**Company name:**

**Q1 How has your business situation developed over the past 3 months? It has...**

- ☐ improved ☐ remained unchanged ☐ deteriorated

**Q2 How has the demand (turnover) for your company's services changed over the past 3 months? It has ...**

- ☐ increased ☐ remained unchanged ☐ decreased

**Q3 How do you expect the demand (turnover) for your company's services to change over the next 3 months? It will...**

- ☐ increase ☐ remain unchanged ☐ decrease

**Q3.1 The future development of your business situation is currently**

- ☐ easy to predict ☐ moderately easy to predict ☐ moderately difficult to predict ☐ difficult to predict

**Q4 How has your firm's total employment changed over the past 3 months? It has...**

- ☐ increased ☐ remained unchanged ☐ decreased

**Q5 How do you expect your firm's total employment to change over the next 3 months? It will...**

- ☐ increase ☐ remain unchanged ☐ decrease

**Q6 How do you expect the prices you charge to change over the next 3 months? They will...**

- ☐ increase ☐ remain unchanged ☐ decrease

**Q7 What main factors are currently limiting your business?**

*Several answers possible.*

- ☐ none
- ☐ insufficient demand
- ☐ shortage of labour force
- ☐ shortage of space and/or equipment
- ☐ financial constraints
- ☐ Brexit
- ☐ structural problems in the European automotive industry
- ☐ Coronavirus
- ☐ US / China trade war
- ☐ other factors

Please specify the other factors



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**Q8 If the demand expanded, could you increase your volume of activity with your present resources?**

- ☐ Yes  
☐ No

by how much %

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**Q9. Compared with two years ago ( ) your investment last year ( ) has...**

- |   |                                 |  |                                 |
|---|---------------------------------|--|---------------------------------|
| Overall investment  | <input type="radio"/> increased | <input type="radio"/> remained unchanged | <input type="radio"/> decreased |
| Machinery and equipment   | <input type="radio"/> increased | <input type="radio"/> remained unchanged | <input type="radio"/> decreased |
| Land, building and infrastructure   | <input type="radio"/> increased | <input type="radio"/> remained unchanged | <input type="radio"/> decreased |
| Intangibles (R&D, software, data, intellectual property, vocational training, etc.) | <input type="radio"/> increased | <input type="radio"/> remained unchanged | <input type="radio"/> decreased |

**Q10. Compared with last year ( ) your investment this year ( ) will...**

- |   |                                |  |                                |
|---|--------------------------------|--|--------------------------------|
| Overall investment  | <input type="radio"/> increase | <input type="radio"/> remain unchanged | <input type="radio"/> decrease |
| Machinery and equipment   | <input type="radio"/> increase | <input type="radio"/> remain unchanged | <input type="radio"/> decrease |
| Land, building and infrastructure   | <input type="radio"/> increase | <input type="radio"/> remain unchanged | <input type="radio"/> decrease |
| Intangibles (R&D, software, data, intellectual property, vocational training, etc.) | <input type="radio"/> increase | <input type="radio"/> remain unchanged | <input type="radio"/> decrease |

**Q11. Compared with last year ( ) your investment this year ( ) will...**

- ☐ increase ☐ remain unchanged ☐ decrease

**Q12. Compared with this year ( ) your investment next year ( ) will...**

- ☐ increase ☐ remain unchanged ☐ decrease

**Q13. Structure of the investment :**

Investment carried out this year and planned investment for next year is, or will be, of the following kind (choose the appropriate category or categories):

- |  |                          |                          |
|--|--------------------------|--------------------------|
| Replacement of worn-out buildings, equipment and IT                | <input type="checkbox"/> | <input type="checkbox"/> |
| Extension of capacity for existing or new products/services        | <input type="checkbox"/> | <input type="checkbox"/> |
| Investment designed to streamline processes                        | <input type="checkbox"/> | <input type="checkbox"/> |
| Other investment objectives (regulatory obligations, safety, etc.) | <input type="checkbox"/> | <input type="checkbox"/> |

**Q14. What main factors are stimulating your investment ?**

- |                      |                          |                          |
|----------------------|--------------------------|--------------------------|
| Demand               | <input type="checkbox"/> | <input type="checkbox"/> |
| Financial conditions | <input type="checkbox"/> | <input type="checkbox"/> |
| Technical factors    | <input type="checkbox"/> | <input type="checkbox"/> |
| Other factors        | <input type="checkbox"/> | <input type="checkbox"/> |



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Remarks / comments :